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# Warranty Terms & Conditions

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Axenic-UV's disinfection & detection systems are supported with a 'Free from Defects' Workmanship and Material warranty as follows:

- 5-year pro-rated warranty on stainless steel disinfection chamber
- 1-year warranty on UV Low Mercury Lamps, Sleeves, and Sensors
- 3-year warranty on UV power sources and LED fixtures
- 1-year warranty on Temperature Detection systems & devices
- 2-Year Warranty on parts of Robots (except UVC Lamp, which has a 1-year warranty)
- Warranty commences from the date of purchase and a proof of purchase will be required

Axenic-UV will repair or replace, at its option, any defective parts covered by the warranty. Shipping and handling are not included in this warranty. They will be collected from you by your dealer. Replacement parts provided under warranty will be sent to your Axenic-UV dealer. Parts repaired or replaced under the pro-rated warranty will be further covered under warranty only until the end of the original warranty period. This warranty is also subject to the conditions and limitations outlined under the heading "General Conditions and Limitations" below.

### **Warranty for Replacement Lamps and Parts**

Axenic-UV warrants replacement lamps, purchased for annual routine maintenance and other parts purchased to repair product components that are no longer covered by the original warranty, to be free from defects in material and workmanship for a period of one year from the date of purchase. During this time, Axenic-UV will repair, or replace at its option, a defective replacement lamp or part, free of charge except for shipping and handling

charges. The warranty period on replacement lamps and parts will be verified using date codes and/or purchase receipts. Your Axenic-UV Dealer will advise you on whether the defective item needs to be returned to Axenic-UV for failure analysis.

### **General Conditions and Limitations**

None of the above warranties cover damage caused by improper use or maintenance, accidents, acts of God or minor scratches or imperfections that do not materially impair the operation of the product. The warranties also do not cover products that are not installed as outlined in the applicable owner's manual.

These limited warranties outline the exclusive remedy for all claims based on a failure or defect in any of these products. They are in lieu of all other warranties whether written, oral or implied or statutory.

Refund in lieu of return of items will not be entertained in any circumstances. Either credit note or replacement will be given. Under no circumstance shall Axenic-UV have any liability for liquidated damages for collateral, consequential or special damages or for loss of profits, or for actual losses or for loss of production or progress of construction, regardless of the cause of such damages or losses. In any event, Axenic-UV's aggregate total liability shall not exceed the specific product purchase price. The purchaser agrees to indemnify and hold Axenic-UV harmless from all claims by third parties in excess of these limitations.

Axenic-UV does not assume any liability for personal injury or property damage caused by the use or misuse of any of its products. Axenic-UV shall not in any event be liable for special, incidental, indirect or consequential damages. Axenic-UV liability shall, in all instances, be limited to replacement of the defective product or part and this liability will terminate upon expiration of the applicable warranty period. Warranty null & void if the products is tampered with.