

MATERIAL RETURN REQUEST FORM (MRR)

Company Name : _____

Contact Name : _____

Address : _____

Note: This is where your warranty items will be sent.

City & Zip : _____ State : _____

Phone : _____ Email : _____

Type of Issue

- Warranty Item Received Broken
 Wrong Product Ordered Wrong Product Received Other

Description of Issue/
Additional Information:

Please follow these steps:

1. Fill out this form in its entirety and send it via e-mail to info@axenic-UV.com with proof of purchase document (s) attached.
2. Upon receipt of the completed MRR form, we will send you an MRR number that you should keep for your records.
3. Clearly mark the outside of the box (s) with the MRR number.
4. Ship warranty items to the address below within 30 days, freight paid by purchaser.

C/O Brittany Dick
Axenic-UV
Hanzo Warehouse
450 Airtech Parkway
Plainfield IN 46168

5. Upon receipt of the defective item (s) we will determine if the item is covered under warranty and repair or replace the defective item (s), if applicable. Note: Freight charges are paid by the seller and return item freight charges paid by Axenic-UV.

Qty	Product Model No.	Unit Sale Price	Invoice	Customer PO	Order Date

Internal Use Only Below This Line

MRR No.	Date Received	Circle One	Date Sent
		Repair Replace	